**Objective: (Performance Target) - Must be stated in quantifiable or measurable terms and must be date bound; measures success.**

CAC will develop new space operations within three years.

**Rationale (Identifies the reason (motivation) for the goal)** CAC has outgrown its agency’s campus, which has limitations in program space and parking

***Outcome #1****:* ***CAC will enhance its operations through development of additional space for Early Childhood Programs, Transportation and general program operations.***

**Goal (Destination)** Staff and visitors will have a better experience in

parking and accessing the programs of CAC.

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| **Strategies – Ideas on “What to Do”** | **Progress** |
| 1.1 Research existing buildings in the county to determine feasibility as an Early Childhood facility. |  |
| 1.2 Work with architect on design for new Early Childhood building with desired number of classrooms, playground space, etc. |  |
| 1.3 Complete Facility Feasibility checklist for Office of Head Start. |  |
| 1.4 Determine space needs for additional garage space for transit vehicles and Head Start buses |  |
| 1.5 Research capital funding opportunities for purchase/renovation/new construction for EC and Transit facilities. |  |
| 1.6 Increase office space and parking at current facility |  |
| 1.7 Purchase and/or construction of new facilities. |  |
|  |  |

***Outcome #2: CAC will achieve CARF (Commission on Accreditation of Rehabilitation Facilities) accreditation.***

**Objective: (Performance Target) - Must be stated in quantifiable or measurable terms and must be date bound; measures success.**

CAC will complete the process for CARF accreditation by \_\_December 31, 2024\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**Rationale (Identifies the reason (motivation) for the goal)** CAC desires to strengthen its financial and programmatic base by achieving highly sought after CARF accreditation.

**Goal (Destination)** CAC will achieve CARF accreditation, enabling the

agency to bill Medicaid for eligible services.

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| **Strategies – Ideas on “What to Do”** | **Progress** |
| **2.1**. Hire consultant to guide the agency through the process |  |
| **2.2** Update all policies and procedures to meet the standards |  |
| **2.3** Agency staff complete required trainings and utilize Accreditation NOW |  |
| **2.4** Agency staff complete CARF audit |  |

**Rationale (Identifies the reason (motivation) for the goal)** CAC has had a strong USDA Self Help Housing program and other housing initiatives for many years. CAC sees the next phase of its housing programs to include stronger housing counseling by achieving certification with HUD

**Goal (Destination)** CAC will pursue and achieve certification with HUD

as a housing counseling agency

**Objective: (Performance Target) - Must be stated in quantifiable or measurable terms and must be date bound; measures success.**

Agency will achieve HUD Certification as a Housing Counseling Agency by 12/31/2021

***Outcome #3: CAC will become a HUD Certified Housing Counseling Agency to enhance its housing programs.***

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| **Strategies – Ideas on “What to Do”** | **Progress** |
| 3.1 Housing counseling staff will attend training on housing counseling approved by HUD |  |
| 3.2 Housing counseling staff will pass the test for HUD Housing Counseling Certification |  |
| 3.3 Agency staff will complete the HUD application for Housing Counseling certification |  |
| 3.4 Agency will be approved by HUD as housing counseling agency |  |
| 3.5 Agency will publicize its certification status |  |
| 3.6 Agency will apply for HUD Housing Counseling funding |  |
| 3.7 Agency will apply for additional housing counseling funding sources. |  |